



Linden Industries, Inc.
 137 Ascot Parkway, Cuyahoga Falls, OH 44223
 330-928-4064 Fax: 330-928-1854

RETURNED MATERIAL AUTHORIZATION (RMA)

***RMA Date:** _____

Please fill out this form completely. Fields marked with an asterisk (*) are required.

*Bill To Name: _____ *Ship To: Same as Bill To

*Address: _____ **Address: _____

*Contact: _____ *Phone Number: _____

*Email: _____ Fax Number: _____

| | |
|--|---|
| *Item #1 Object to Be Returned <input type="checkbox"/> Mix Head <input type="checkbox"/> Pump <input type="checkbox"/> Other _____ Manufacturer: _____ Model No.: _____ Serial No.: _____ Type of Failure: (Describe Briefly) _____ _____ | *Returning for: <input type="checkbox"/> Repair <input type="checkbox"/> Warranty <input type="checkbox"/> Credit |
|--|---|

To qualify for Warranty Consideration, please complete the following (to the best of your ability) for the Item above:

*Production Period: (dates) From: _____ To: _____

For Mix Heads: *Mix Head Counter present? Yes No

If Yes *Number of cycles on counter: At Installation: _____ At Removal: _____

If No *Mix Head Counter - Cycle Count (best est.) _____ Mixing Head on mold or robot? Yes No

Application: Rigid Flexible Semi-rigid RRIM

| | |
|--|---|
| *Item #2 Object to Be Returned <input type="checkbox"/> Mix Head <input type="checkbox"/> Pump <input type="checkbox"/> Other _____ Manufacturer: _____ Model No.: _____ Serial No.: _____ Type of Failure: (Describe Briefly) _____ _____ | *Returning for: <input type="checkbox"/> Repair <input type="checkbox"/> Warranty <input type="checkbox"/> Credit |
|--|---|

To qualify for Warranty Consideration, please complete the following (to the best of your ability) for the Item above:

*Production Period: (dates) From: _____ To: _____

For Mix Heads: *Mix Head Counter present? Yes No

If Yes *Number of cycles on counter: At Installation: _____ At Removal: _____

If No *Mix Head Counter - Cycle Count (best est.) _____ Mixing Head on mold or robot? Yes No

Application: Rigid Flexible Semi-rigid RRIM

IMPORTANT:

After completion of the form please print it and include it with the item in the shipping box.

Any items left at Linden Industries for longer than 6 months without a communication from the sender will be discarded.

Thoroughly **DRAIN** all liquids before shipping. All shipments must be packaged to prevent damage during transportation. Failure to comply may result in loss of credit, cancellation of warranty, and additional fees for repair of damage incurred during shipment.